

Accessibility statement

We want everyone who visits our website to be able to access the full range of services available, regardless of their skill or technology.

Durham County Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This accessibility statement applies to <https://www.killhope.org.uk>.

This website is run by Durham County Council.

Compliance status

This website is compliant with the [Web Content Accessibility Guidelines version 2.2](#) AA standard.

Preparation of this accessibility statement

This statement was first prepared in July 2020.

We re-assess the code, design and content of a website, application or system for accessibility whenever it undergoes a major modification or every one to two years. We do this internally using a combination of automated and manual checking, and with any testing documentation the 3rd party supplier provides.

Page content is manually checked every time it is updated.

This statement was last reviewed on 10 April 2026.

Feedback and contact information

If you have any accessibility problems or feedback, please email us at webadmin@durham.gov.uk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you're not happy with how we respond, please contact the [Equality Advisory and Support Service \(EASS\)](#).

Under the [Equality Act 2010](#) we must ensure we do not unlawfully discriminate in our service delivery and make reasonable adjustments for people with disabilities where necessary. We are constantly working to improve the accessibility and usability of our site.